

9000 Ray-Lawson Blvd Anjou, QC Canada

H1J 1K8



Wednesday August 10 2011

To: Transervice Auto Mechanics – Ontario Territory

Subject: Basic hours of work

Following our last communication dated July 29, 2011 identifying the current financial challenge we face for 2011, a first change is happening in regards to the basic hours of work.

As of Monday, August 15, 2011 and until further notice, all Transervice Auto Mechanics' basic hours of work will be reduced to 37.5 hours per week as described in Article 18.02.

Sincerely,

Pierre Bujold Vice President

c.c. M. Shawn Cowan - National Representative - CEP

M. David Cox, Union Steward - CEP

M. Chris Nascimento, Union Steward - CEP

M. Dennis Schneider, Executive Vice President Transervice

M. Scott Misener, General Manager - Transervice

Mme Gina Lydakis, Assistant Vice President Human Ressource - Transervice

Fleet Operation Management Team - Transervice Ontario